

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

In re application of: Fadi R. Jabbour, et al.  
Serial No.: 10/775,416  
Filing Date: February 10, 2004  
Art Unit: 2614  
Confirmation No.: 9724  
Examiner: Amal S. Zenati  
Title: *METHOD AND SYSTEM FOR QUEUING  
CALLS BASED ON CALL TIME COMMITMENT*

**MAIL STOP AMENDMENT**  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Dear Sir:

**RESPONSE PURSUANT TO 37 C.F.R. § 1.111**

In response to the Office Action dated August 8, 2008, Applicants respectfully request the Examiner to reconsider the rejection of the claims in view of the comments set forth below.